

I'm going to the library

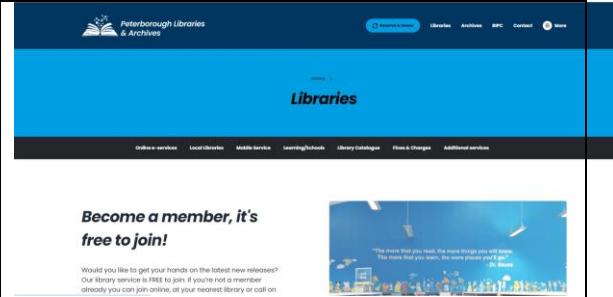


Before I go to the library

I'm going to Peterborough Central Library.



If I am nervous about going I can talk to someone and ask questions first. I can call 01733 864280. If I want to find the address or check the opening times, I can look at the library website:
<https://peterboroughlibraries.org.uk/libraries>



I can see where to go as I come into the library.



About the library

There are people who work at the library who I can talk to



The library is usually a quiet place where people talk quietly, relax and read books



If I am looking for children's books, I can go to the children's area by turning left when I come into the library.



How I become a member of the library

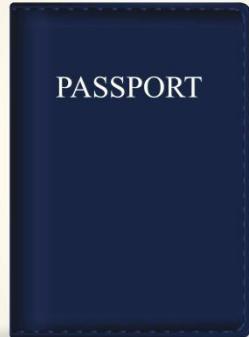
When I get to the library I will see a desk



I will talk to someone who works there to become a member of the library



I will show them identification. This can be a driving licence, bank statement, household bill or something else with my address on, plus something with my name and date of birth on, such as a passport or birth certificate.



I will also tell them my email address and telephone number. The staff member will enter my information into the computer, this makes me a member of the library and I will be given a library card. I will also be able to set a special PIN for my card, this is like a password for my account.



Library Membership Card

When I visit the library

In the library there will be shelves of fiction books, non-fiction and audio books.



I can sit in a chair to read a book. There are also tables where I can read or study.



I can borrow up to 12 books and take them home with me. I can use the self-service kiosks to borrow the books.



If I need help to borrow books, or with anything else, I will talk to a member of the library staff. I can go to the Customer Service area to find a member of staff at any time.



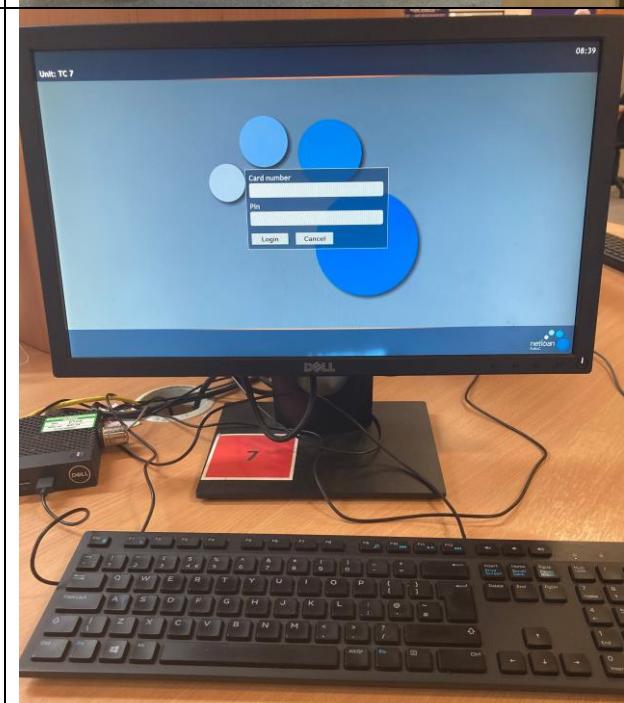
The library will also have some computers.



The computers are free to use for two hours per day.



To use the computers I may need to wait until one is free. I will need to enter my library card number and my PIN. If I need help logging onto the computers, I can ask the library staff.



When I have finished I will leave the library.

